

Homeowner Guide

Ductless Controls with Flair

Welcome

Congratulations on becoming a new user of the Flair Puck for Ductless Controls! Flair Puck and hvacOS™ Ductless Control Solutions deliver the same intelligent control and energy savings as a smart thermostat—now for mini splits or other infrared (IR) remote-controlled ductless heat pumps.

Benefits of Ductless Controls

- **Control from Anywhere - Home or Away:** No more getting up to get the remote—or losing access to your mini split, window AC, or portable ductless heat pump. Control your units in-home or away with the convenience of the Flair application.
- **Wireless and universal:** The Flair Puck works with over 200 brands of mini splits, window units, and portables without needing to wire into the system (Flair Bridge required for wire-free operation).
- **Save on Energy Costs:** Automate your energy use through convenient scheduling, Home/Away settings, and active/inactive rooms.
- **Improve Overall Comfort:** Mini splits are notoriously bad at knowing what the temperature is where you are in the room. The Flair Puck uses RoomSense™ Technology. It senses the temperature where you are and always makes sure you're comfortable. The Flair Auto Dry Mode, automatically enables dry mode when it senses high humidity.

How does Ductless Control with the Flair Puck work?

A Flair Puck controls a mini-split system by sending the same infrared (IR) signals as the original remote, but allows you to use the Flair App and your favorite smart home integration (Google, Alexa). Now you can adjust the mini-split temperature, mode, and fan speed from your phone, tablet or computer, and uses the Puck built-in sensors for more accurate room temperature readings and automated features.

FLAIR SUPPORT

flair.co/support



Ductless Control with Flair

How Do I Control My Flair System?

There are two ways to control a Flair system—the Puck(s) and the Flair App. On the next page are brief overviews of how to use the Puck and Flair Application.

Flair Puck

The Puck functions as a smart controller for your mini split or ductless heat pump using infrared (IR) signals. The Puck also acts as a temperature and humidity sensor with an always on display showing the current room temperature. The Puck is an easy, phone-free way to quickly change basic settings like a room's setpoint temperature.



Using the Puck

To change the setpoint for a room, you can rotate the Puck. You can also set a room as inactive by pressing the Puck once, rotating to the Turn Off screen, and pressing again.

Flair Application

The Flair hvacOS™ application is user-friendly mobile application (iOS or Android) that allows homeowners to optimize home comfort and energy use through configuration and control of their heating and cooling systems.



flair.co/ios



flair.co/android



my.flair.co



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Using the Flair Application

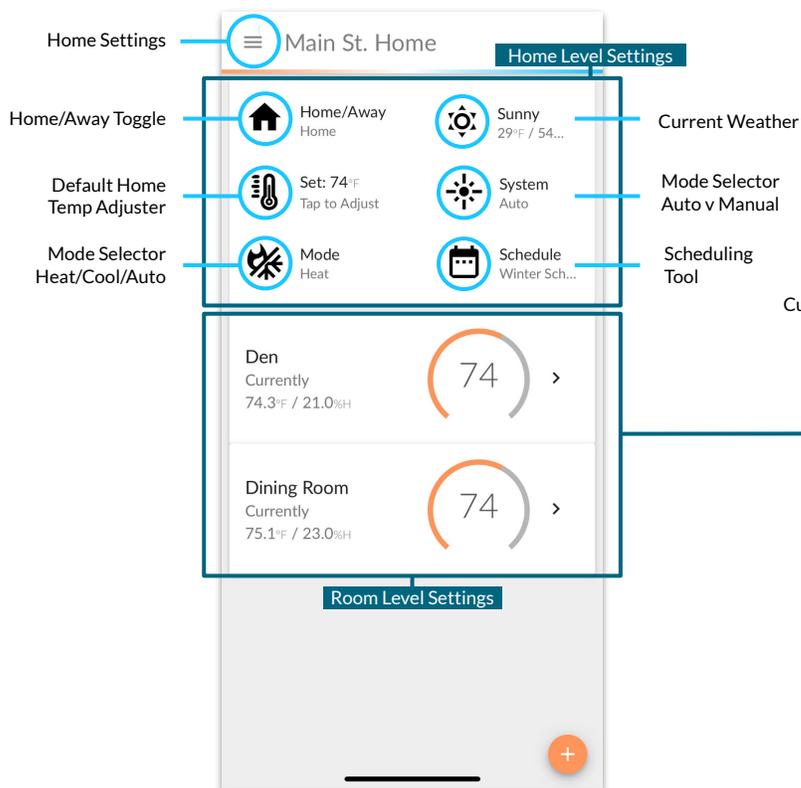
Pucks function as smart controllers for your DHPs using infrared (IR) signals. The Puck also acts as a temperature and humidity sensor with an always on display showing the room's temperature. The Puck is an easy, phone-free way to quickly change basic settings like a room's setpoint temperature.

Flair Application Control Bar

 Home/Away Home	 Partly Cloudy 38°F / 45...	 Set: 74°F Tap to Adjust	 System Auto	 Mode Heat	 Schedule No Schedule
Manually toggle your home between Home and Away.	Displays the weather for your zip code.	Define a setpoint for your home.	Select whether your system runs in auto or manual mode.	Switch between Heat, Cool and Auto modes.	Create a schedule to prioritize different areas of your home.

Flair Application Controls

HOME SCREEN



Home Settings

Home/Away Toggle

Default Home Temp Adjuster

Mode Selector Heat/Cool/Auto

Home Level Settings

Home/Away Home

Set: 74°F Tap to Adjust

Mode Heat

Sunny 29°F / 54...

System Auto

Schedule Winter Sch...

Current Weather

Mode Selector Auto v Manual

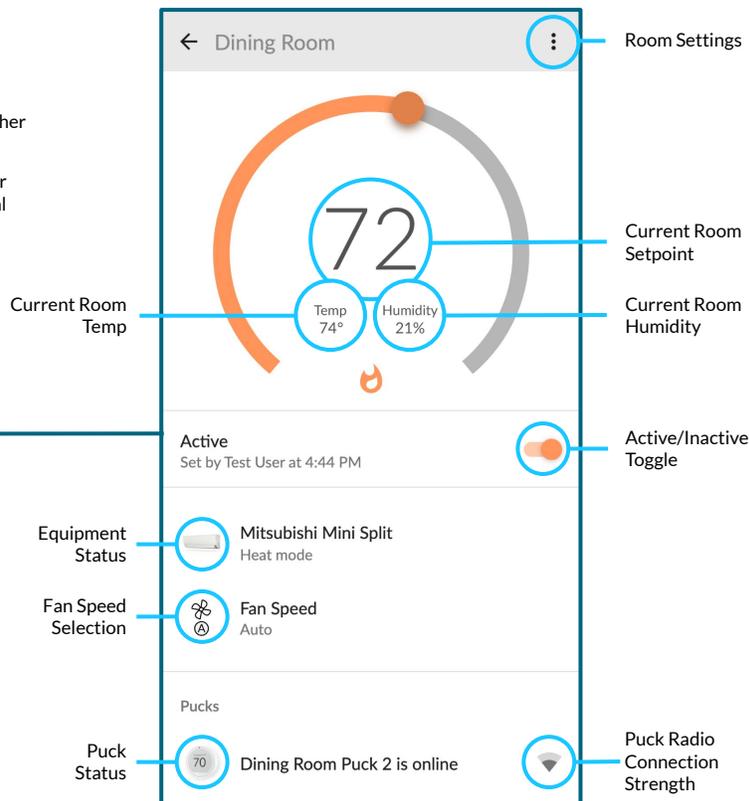
Scheduling Tool

Den
Currently
74.3°F / 21.0%RH

Dining Room
Currently
75.1°F / 23.0%RH

Room Level Settings

ROOM TILE



Room Settings

Room Settings

Current Room Temp

Current Room Humidity

Active/Inactive Toggle

Equipment Status

Fan Speed Selection

Puck Status

Puck Radio Connection Strength

← Dining Room

72

Temp 74°

Humidity 21%

Active
Set by Test User at 4:44 PM

Mitsubishi Mini Split
Heat mode

Fan Speed
Auto

Dining Room Puck 2 is online

Ductless Control with Flair

Advanced App Features

Ductless Controls are configured and supported in the Flair app, which supports other advanced features.

Schedules

Create custom schedules for different times of day or days of week.

MORE INFO

flair.co/scheduling



To create and manage schedules on the Flair app, open the app, navigate to the "Schedule" section in the control bar, select "Create New Schedule," then define the schedule name, add individual schedule events with start and end times, choose which days of the week the schedule applies to, select the rooms you want to include, and finally, tap "Done" to save your schedule; you can edit existing schedules by accessing them from the Schedule tab.

Smart Away

Automatically adjust temperature based on your location.

MORE INFO

flair.co/smart-away



Flair "Smart Away" automatically adjusts your home's temperature when you're not home. It prevents your home from getting too hot or too cold by automatically adjusting or turning off your HVAC system while maintaining a safe temperature range for pets, plants, and pipes—even when you're away.

Room Sense™

Improve room temperature monitoring accuracy.

MORE INFO

flair.co/room-sense



Flair Room Sense™ monitors the temperature in individual rooms and automatically adjusts heating or cooling to maintain your desired temperature in each room, providing more precise climate control throughout your home.

Auto Dry Mode

Improve room comfort by managing humidity.

MORE INFO

flair.co/auto-dry-mode



Flair Auto Dry Mode is a setting on the Flair Puck that automatically activates the "Dry Mode" function on your DHP when the room humidity reaches a preset maximum level, dehumidifying the air without significantly changing the room's temperature, making the space feel more comfortable by reducing excess moisture.

What happens when I change a setpoint on my ductless system?

When the system is in the first stage, a room's setpoint temperature should be immediately transmitted to the DHP's indoor unit. When in the second stage, adjusting the setpoint will control your boiler or electric baseboard system accordingly.

Can I connect Flair to my Smart Home devices?

Yes! Flair integrates with Amazon Alexa and Hey Google/Google Assistant. Find out more information on how to connect Flair to these devices:

AMAZON ALEXA

flair.co/alexa



HEY GOOGLE

flair.co/hey-google



Where can I get more information and support?

For contact options, visit:

FLAIR SUPPORT

flair.co/support

